4/4 B.Tech. EIGHTH SEMESTER

ME8T2C QUALITY AND RELIABILITY ENGINEERING Credits: 4

Lecture:- 4 periods/week Internal assessment: 30marks
Tutorial: -- Semester end examination: 70 marks

Objectives:

- 1. Demonstrate the approaches and techniques to assess and improve process and/or product quality and reliability.
- Introduce the principles and techniques of Statistical Quality Control and their practical uses in product and/or process design and monitoring
- **3.** Illustrate the basic concepts and techniques of modern reliability engineering tools.

Learning outcomes:

At the end of course the students will be able to:

- Attain the basic techniques of quality improvement, fundamental knowledge of statistics and probability
- 2. Use control charts to analyze for improving the process quality.
- 3. Describe different sampling plans
- 4. Acquire basic knowledge of total quality management
- 5. Understand the concepts of reliability and maintainability

Prerequisites:

Industrial Engineering and Management

UNIT-I:

QUALITY VALUE AND ENGINEERING-QUALITY SYSTEMS-

quality engineering in product design and production process-system design-parameter design-tolerance design, quality costs-quality improvement.

UNIT-II:

STATISTICAL PROCESS CONTROL:

X,R,P,C control charts, process capability, process capability analysis, process capability index.

UNIT-III:

ACCEPTANCE SAMPLING BY VARIABLES AND ATTRIBUTES.

design of sampling plans, single and double sampling plans, design of various sampling plans.

UNIT-IV:

LOSS FUNCTION, TOLERANCE DESIGN-

N type, L type, S type: determination of tolerance for these types. Online quality control-variable characteristics, attribute characteristics, parameter design.

UNIT-V:

QUALITY FUNCTION DEPLOYMENT-HOUSE OF QUALITY,

QFD matrix, total quality management concepts, quality information systems, quality circles, introduction to ISO 9000 standards.

UNIT-VI:

RELIABILITY-

Evaluation by design tests-Hazard modes, Linear models. Failure data analysis, reliability prediction based on weibull distribution, Reliability improvement.

UNIT-VII:

COMPLEX SYSTEM,

Reliability, Reliability of series, parallel and standby systems & complex systems & Reliability prediction and system effectiveness.

UNIT-VIII:

MAINTAINABILITY.

Availability, economics of reliability engineering, replacement of items, maintenance costing and budgeting, Reliability testing.

Learning resources

Text books:

- 1. Statistical Process Control, by Eugene Grant, Richard Leavenworth, McGraw Hill.
- 2. Quality Engineering in Production Systems, by G Taguchi, McGraw Hill, 1989.
- 3. Optimization & Variation Reduction in Quality, by W.A. Taylor, Tata McGraw Hill, 1991.

Reference books:

- 1. Jurans Quality Planning and Analysis, by Frank. M.Gryna Jr. McGraw Hill
- Taguchi Techniques for Quality Engineering, (2nd Edition) by Philipposs, McGraw Hill, 1996,.
- 3. Reliability Engineering, (3rd Edition), by LS Srinath, Affiliated East West Pvt Ltd, 1991.
- 4. Reliability Engineering, by E.Bala Guruswamy, Tata McGraw Hill, 1994.